

PRIVACY STATEMENT

Practice SK Therapeuten - Interculturele Psychotherapie & Counseling, established in Amsterdam and registered with the Chamber of Commerce under number 85826634 attaches importance to the protection of personal data.

This privacy statement explains how we handle information about an identified or identifiable natural person, as referred to in the General Data Protection Regulation (“Algemene verordening gegevensbescherming”).

1. Application

This privacy statement applies to the following categories of natural persons whose personal data our practice processes:

(potential) patients;

visitors to the practice;

meeting / treatment participants;

all other persons who contact the practice or whose personal data the practice processes.

2. Processing of personal data

We process personal data that includes the following:

all information the patient has provided personally (during a meeting or consultation), by telephone or digitally (via e-mail or web forms on the website), such as contact details or other personal data;

information requested from other care providers or referrers with the consent of the person concerned;

information obtained through video/audio recording of the conversations.

3. Purposes of processing

We process personal data for the following purposes:

the performance of a medical treatment agreement and the declaration for work performed; maintaining contact, through invitations to meetings and information requested by the data subject;

protecting confidential records.

4. Legal ground

We process personal records based on one of the following legal grounds:

consent from the patient. This consent can be withdrawn at any time, without affecting the lawfulness of the processing based on the consent before the withdrawal;

execution of or with a view to concluding a medical treatment agreement, including the declaration to third parties, such as the health insurance company;

a legal obligation, such as, for example, the obligation to keep a medical file or to register the citizen service number;

a legitimate interest, such as the use of contact details to invite a patient to a treatment session.

5. Sharing personal data with third parties

We share personal data with third parties if this is indicated in the context of the treatment (for example a referral) or if this is necessary for compliance with a legal obligation.

If during the treatment it appears that you pose a danger to yourself and/or surroundings, we are forced to contact relevant third parties.

6. Retention of data

We do not store personal data longer than necessary. The norm following retention periods:

- medical data: at least 20 years after the end of the treatment agreement;
- administrative data: 7 years after recording the data

7. Changes privacy statement

We can always change our privacy statement. An up-to-date version of the privacy statement will be published on our website. It is wise to consult this privacy statement regularly so that you are aware of any changes.

8. Rights, questions, and complaints

You have the right to contact our practice to access, rectify, delete, transfer, restrict or object to the processing of your personal information.

You can contact us about this by sending an email to sktherapeuten@gmail.com. We will always try to resolve your complaint satisfactorily. If you feel your complaint has not been satisfactorily resolved, you can contact the Dutch Data Protection Authority (“Autoriteit Persoonsgegevens”).